

FOUR QUESTIONS FOR ALFRED KORBMACHER, IT TEAM LEADER OF THE TECHNOLOGY AND SERVICE CENTER AT CHG-MERIDIAN

WHAT IS SPECIAL ABOUT ERASURE, YOUR OFFERING FOR SECURE DATA ERASURE?

Alfred Korbmacher: Fundamentally, it is three things that make the overall process unique. The limitation of security aspects and commercial perspectives is one; this is worth cash to every customer. The second: the data erasure runs in a server-controlled, fully automatic process. And thirdly, all processes used are independently certified.

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WHAT IS THE FULLY AUTOMATED PROCESS ALL ABOUT?

Alfred Korbmacher: The high level of automation has decisive benefits: Even very large quantities can be quickly and efficiently worked through. And this is done at a high level of security, as error-prone human interventions no longer occur. At the end of the process every device receives its own security certificate. This results in maximum protection against data misuse. Customers can recycle or sell their old devices without concern. The growing mountain of electronic rubbish is also reduced.

HOW DOES THE TÜV CERTIFICATION PROCESS WORK?

Alfred Korbmacher: In the TÜV-certified version, the erasure process begins with collection from the customer on site. Using a mobile data capture station, all devices are registered and identified. After that, sealed vehicles with GPS-monitoring are used to get to the technology and service center at CHG-MERIDIAN. The erasure itself takes place in a biometrically sealed security area. The entire process is seamlessly traceable at every single step.

WHICH TYPES OF COMPANY DO YOU PREDOMINANTLY APPROACH?

Alfred Korbmacher: As of today our customers are generally companies that are obligated to particularly high standards of data security. This includes banks, authorities or healthcare companies. Many of our customers are also larger companies: They are facing the challenge of having to plausibly certify the deletion of every individual device, for example, due to sensitive data in the research and development field. And this is where our high level of automation comes back into play. We are capable of erasing up to 1,200 devices per day — including electronic proof of the data erasure.